Badger Docs – Equipment Maintenance Information

A member can report problems with equipment, make comments, and log a serious issue that will result in a shutdown of the device within the Badger system. All Problems, Comments, and Shutdowns result in an entry being added to the Maintenance screen for that device. A Problem or Shutdown will result in a change to the icon for the device. A Shutdown or Problem may only be cleared by staff. While a device with an open Problem can still be used, a Shutdown device cannot be enabled by members. If a mailing list is associated with the device, then an email will be posted to that list. Check with your lab staff for specific policies concerning the use of Problems, Comments, and Shutdowns and device-related lists.

Creating a Problem, Comment or Shutdown –

Highlight the device and then select Shutdown, Report Problem or Make Comment.
The appropriate screen will appear. Here you can add a subject and a detailed description of the problem.
After the Problem Report has been submitted the icon may change to reflect the new equipment status. Here the AFM is shutdown, the SPM is up and the FEI Nova-Nano has a problem.
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Reviewing Maintenance Information -

A member can review maintenance issues to see unresolved as well as resolved issues.

To see more detailed information about a piece of equipment highlight the entry and select Show Message.

Specify the type of information you are interested in and the date range, the select Search. Notice that you can elect to see Resolved issues as well as those still Unresolved.

- Note that only staff members may clear Maintenance issues.